

CQA 2012 Changes

General

- **Primer Sections dropped from 10 to 8**
- **There are significant shifts in question content ($\pm 13\%$)**
- **Page count increased from 432 to 496 (+64 pages)**

Section II

- **Added content on function, desk, element, risk, registration, surveillance, environment, and department audits**
- **Brought in ethical responsibility and audit credibility from Section III**
- **Questions increased 1%**

Section III

- **Moved one page on V & V to Section VII**
- **Moved ethical responsibility and audit credibility to Section II**
- **Combined communication and presentation techniques**
- **Added interpersonal and problem solving skills, attention to detail, cultural awareness, sensitivity, working independently or in a group**
- **Moved one page on time management material to Section VI**
- **Added material to on-site resource management and conflict resolution**
- **Expanded interviewing and team facilitation**
- **Questions decreased 1%**

Section IV

- **Old Sections IV and V were combined into new IV**
- **Audit schedule, notification, and agenda were relocated**
- **Added a little material on audit logistics**
- **Moved risk assessment to Section VII**
- **Questions decreased 9%**

Section V

- **Old Sections VI and VII were combined into new V**
- **Two pages on CARs were consolidated into one**
- **Questions decreased 3%**

Section VI

- **Old Section VIII became new Section VI**
- **Added quality costs and management review**
- **Added material on best practices, benchmarking, and lessons learned**
- **Added content on language, cultural, and social issues**
- **Added content on risk management and assessment**
- **Questions increased 10%**

Section VII

- **Moved in change control and configuration management**
- **Moved in verification and validation and risk management tools**
- **Moved cost of quality to Section VI**
- **Added 2 pages on common and special causes**
- **Added cluster sampling and 2 pages on OC curves**
- **Added material on outliers and software security**
- **Added lean techniques: pull, VSM, error-proofing**
- **Questions increased 2%**

