CSSBB Changes 2014

Section 2
- Questions increased from 6% to 8% (3 exam Q)
- There was considerable consolidation of topic areas
- SWOT and PEST analysis moved here from old Section IX
- Portfolio analysis moved here from old Section XI
- Hoshin Kanri (x - matrix) is new

Section 3
- Questions increased by 0.7% (1 exam Q)
- Balanced scorecard material was added
- Customer loyalty metrics is new
- CTX material (2 pages) moved to Section V

Section 4
- Questions on the exam increased by 1.3% (2 exam Q)
- Added III.B.4: team (situational) leadership models
- Added team training needs assessment and delivery
- A few minor title changes
- Planning Tools moved to Section V called analytical tools

Section 5
- Questions on the exam increased 3.3% (5 exam Q)
- CTX and SIPOC were added to IV.A.3
- Project business case was added to IV.B.1
- SMART projects were added to IV.B.4
- WBS (work breakdown structure) identified in C3
- 5 analytical tools moved here from Section IV
- ID and PDPC diagrams were deleted from element D

Section 6
- Questions decreased 0.7% (-1 exam Q)
- Old BOK V.A.1 (SIPOC) went to Section V
- Increased lean definitions. Added Gemba walk
- Circle diagram discussion expanded by 2 pages
- C.1 was moved to metrology (new C.3)

Section 7
- Questions stayed approximately the same (14 on the exam)
- Old V.E.3 combined into V.E.2 (with little effect)

Section 8
- Questions decreased 1.3% (-2 Q)
- Deleted multi-vari studies (6 pages)
- Deleted attributes data analysis (10 pages)
- Deleted PCA (principal components analysis)
- Deleted Kendall, Spearman, Mood's Median, & Levene's tests

Section 9
- Questions decreased 1.3% (-2Q).
- SWOT and PEST analysis moved to Section II.

Section 10
- Questions decreased 4% (-6Q).
- No changes of substance were made to this Section.

Section 11
- Questions stayed the same at 7
- BOK dropped special Design Tools (old IX.D.1 & D.2)