

Changes to LSS Primer 2018

Intro

Updated bios
Modified Section V content - Intro 3

- I. Updated references
V.B. Added turtle diagrams and radar charts
V.J. Added ISO 9001 content
- II. Updated references
- III. Modified PERT chart example
Updated references
- IV. Updated references
- V. Added radar charts
Added turtle charts
Recapped ISO 9001-2015
Identified other ISO standards
Replaced 3 questions to reflect above changes
- VI. Updated references
Minor errata
- VII. Updated references
- VIII. Updated references
Minor errata
- IX. Updated references
- X. Changed a few page numbers
Minor errata
- XI. Minor errata
- XII. Updated the Index

